Customer Raise a Complaint

Level 1: Complaint logged through channels
Customer submit written complaint to base Branch / Email to customercare@rajarambapu.bank.in / on Banks website www.rajarambapu.bank.in

Acknowledgement to Customer

Issue Resolved within 7 days?

Yes → Complaint Closed & Customer informed through SMS and Email

No →

Level 2: Nodal Officer
Mr. R. R. Lolage
Mob. No. 9860600901
Email - recovery@rajarambapu.bank.in

Issue Resolved within 7 days?

Yes → Complaint Closed & Customer informed through SMS and Email

No →

Level 3: Principle Nodal Officer
Mr. S. J. Magdum
Mob. No. 9225404142
Email - pno@rajarambapu.bank.in

Issue Resolved within 7 days?

Yes → Complaint Closed & Customer informed through SMS & Email

No →

Level 4: Managing Director
Mr. P. N. Babar
Mob. No. 9860600707
Email - md@rajarambapu.bank.in

Issue Resolved within 7 days?

Yes → Complaint Closed & Customer informed through SMS & Email

No →

Level 5: RBI Ombudsman
Email – crps@rbi.org.in
Website – www.cms.rbi.org.in